IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE THE APPLICATION OF O'CONNELL, DAVID

SERIAL NO.:) 09/680,829

FILED:) October 6, 2000

FOR:) Monitoring quality of service in packet-

based communications

CUSTOMER NUMBER) 23644

CONFIRMATION NO.) 2651
ART UNIT:) 2471

EXAMINER:) MEW, Kevin D
ATTORNEY DOCKET NO.) 920673-907240

RESPONSE TO OFFICE ACTION OF FEBRUARY 22, 2010

Honorable Director of Patents and Trademarks PO Box 1450 Alexandria, VA 22313-1450

Dear Sir,

In response to the Examiner's Office Action of February 22, 2010 the Applicants make the following amendments and remarks: